

USWA-JA-2



Pat Teague

03/21/2003 03:10 PM

To: BGC - Inbound Revenue Recovery Reps, BGC - Springfield Billing and Service Reps

cc:

Subject: Maine/New Hampshire Credit Queue

Anyone interested in manning the Maine/New Hampshire credit queue, please E-Mail me. You have until end of day on Tuesday. What we will do is, when needed, on a weekly basis, you will be asked to mann that queue. We don't always mann that queue with one person constantly. But when it is your week, we will let you know and they periodically during that week you will be asked.

Any questions, let me know. Thanks!